

## **Oak Hollow Campground FAQ's**

### **What type of camping is available at Oak Hollow?**

Oak Hollow offers 107 full-service campsites (water, sewer, cable, electric, and Wi-Fi) in addition to 13 (15'x15') tent platforms. Campsites are available for rent year-round and can be reserved up to nine (9) months in advance.

### **Do I have to make a reservation?**

Reservations are not required but are recommended in order to guarantee a spot in the campground. If you have not made a reservation, you can also call the office the day of your arrival and we will hold a site for you, if one is available. Check-in must be before 7:30 p.m.

### **What is your cancellation policy?**

If you cancel a reservation at least 14 days or more prior to the rental date, a full refund will be issued. If you cancel less than 14 days prior to the rental date, there will be no refund unless approved by the Director of Parks & Recreation. All cancellations and requests for refunds must be in writing or can be submitted by email.

### **Where do I check-in once I arrive?**

Please check-in at the campground office at the entrance of the campground, which is located immediately following the Tennis Center. The address is 3415 North Centennial Street, High Point, NC 27265. The phone number is 336-883-3492.

### **What are the campground office hours?**

The office is open from 8:00 a.m. - 7:30 p.m. All campers must check-in during the office hours. Late check-in is not available.

### **What time can I check in? What time is check out?**

Check-in begins at 2:00 p.m. on your arrival date. Check-out is by noon on your departure date.

### **How do I get out of the gate after hours?**

During check-in at the campground office, you will be given a gate code which allows you to enter and exit the campground after hours.

### **How many cars can I have on-site?**

You are allowed two (2) cars per site.

### **Are there quiet hours?**

Yes, the quiet hours for the campground are from 10:00 p.m. - 7:00 a.m.

**Can I bring my golf cart?**

Golf carts are allowed inside the Oak Hollow Complex only (Oak Hollow Campground, Tennis Center, Marina, and Golf Course).

**Can we fish in the campground?**

Bank fishing is allowed in the campground for registered campers at no additional charge. If you wish to fish from the marina, you must sign-in and pay the bank fishing fee. A valid NC Fishing license is required to fish at the campground and the marina.

**Can I bring my boat?**

Registered campers can launch powered and non-powered boats from the marina and tie their boat up to one of the available docks in the campground. Launch fees must be paid at the marina for the time the vessel will be on the water, prior to launching.

**Can we swim in the lake?**

Oak Hollow Lake serves as a drinking water reservoir for the City of High Point, therefore swimming is not allowed. Registered campers can use the campground pool during operating hours.

**Can I have a campfire?**

Campfires are permitted with the use of a fire pit or another device where the fire is raised off the ground. Campfires must be supervised at all times.

**Can I have guests?**

Guests are allowed but must not exceed your limits of two (2) cars per site and six (6) people per site. Guests are not allowed in the campground pool, which is reserved for registered guests.

**Can I bring my pet?**

Pets are allowed in the campground. Please make sure to keep your pet on a leash or cage inside the campground and to clean up after them. Mutt Mitt containers are located throughout the campground.

**How do I extend my stay at Oak Hollow?**

If you decide to extend your stay beyond your reserved time, please check with us to see if your site is available. If not, we will be happy to check other sites in the campground for availability.

**Do you offer long-term camping?**

We do not offer long-term camping at Oak Hollow. Campers are allowed to stay a maximum of 21 nights within a 30-day period. After 21 nights, you must vacate the campground for 10 consecutive nights before returning.