



**FOR IMMEDIATE RELEASE**

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**EMPLOYEE COVID-19 CONTACT IMPACTS OPERATION HOURS OF TWO FACILITIES**

**HIGH POINT, N.C. (Sept. 25, 2020)** – The Northpoint Customer Service branch office is closed to the public due to employee exposure to COVID-19. As a result, the drive-thru payment location at 309 E Green Drive is also closed due to staffing shortages.

The Northpoint office is being sanitized for the protection of employees as well as the public, and the exposed employees have self-isolated.

Residents are encouraged to pay online using the City's website. Additionally, the payment location inside the City of High Point Municipal Building will remain open and observe normal business hours.

The Northpoint Customer Service Office continually followed federal, state and local sanitation guidelines of the facility. Both locations are reopening Thursday, Oct. 1, 2020. The Northpoint Office's hours will be 8 a.m. to 5 p.m., and the drive-thru will be open 8 a.m. to 4 p.m.

*The City of High Point aims to serve as the catalyst for bringing together the community's human, economic and civic resources for the purpose of creating the single most livable, safe and prosperous community in America. For more information on the City, visit [www.highpointnc.gov](http://www.highpointnc.gov).*

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