



FOR IMMEDIATE RELEASE

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JEREMY COBLE TO BECOME CUSTOMER SERVICE DIRECTOR

HIGH POINT, N.C. (Jan. 12, 2022) – Jeremy Coble has accepted the position of Customer Service Director with the City of High Point and will begin his new role on Jan. 31, 2022.

As customer service director, Coble will oversee the Customer Service Department, which includes revenue collection, meter reading and the customer call center. He and his team are responsible for working with customers regarding all utility payments to the City, as well as customer interaction during storm and other utility outages.

Coble is currently the Assistant Director of Taxpayer Assistance and Collection for the State of North Carolina Department of Revenue. He has been with the State of North Carolina Department of Revenue since 2010 and has been in his current role since 2017. While with the State, he focused on proactive process improvement by utilizing lean six sigma principles and statistical analysis.

Coble has a bachelor's degree in Business Management from Guilford College.

The City of High Point aims to serve as the catalyst for bringing together the community's human, economic and civic resources for the purpose of creating the single most livable, safe and prosperous community in America.

For more information on the City, visit www.highpointnc.gov.

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