



High Point Parks & Recreation Department High Point City Lake Park - Pool Rental Rules

To assist in making your pool reservation, please read all the attached information carefully. For questions, please call 336.883.6045 or 336.883.3498.

All swimming pool rentals are subject to the following rules and regulations. Failure to adhere to these rules and regulations will result in forfeiture of deposit and fees and/or suspension of reservation privileges for the year. The pool facilities are reserved on a first-come, first-served basis.

- 1) All City of High Point Parks & Recreation Rules and Regulations apply. Visit our website at [Rules and Regulations](#) for a complete list.
- 2) A renter must be 18 years of age or older to reserve a facility. The renter must be present for the duration of the pool rental.
- 3) Pool rentals are only scheduled outside of public open swim hours from 7 a.m. – 9 a.m. or 7 p.m. – 9 p.m. when available.
- 4) Reservations must be made at least 14 days prior to the rental date. A deposit of 25% is due at the time of the reservation. Dates cannot be held without a deposit. The deposit will be applied to the final balance, which is due 14 days prior to rental date.
- 5) If a reservation is cancelled 14 days or more prior to the rental date, a full refund will be issued. If a reservation is cancelled less than 14 days prior to the rental date, there will be no refund unless approved by the Director of Parks & Recreation. All cancellations and requests for refunds must be in writing or by email.
- 6) A full refund is given if High Point Parks & Recreation Department cancels a facility rental due to power outage, inclement weather, or another unforeseen factor that makes the rental unsafe.
- 7) The Parks & Recreation Department reserves the right to refuse or cancel applications and permit of use if, in their opinion, it is in the best interest of the public to do so. Any unapproved deviations from the original agreement may result in the rental agreement being cancelled by High Point Parks & Recreation Department.
- 8) No alcoholic beverages, illegal drugs, or weapons permitted at the facility.
- 9) Vehicles are restricted to designated parking areas only.
- 10) The renter is responsible for all damage to and/or cost of maintenance of facilities resulting from misuse or vandalism.
- 11) The facility is not responsible for lost items, or any items left after the reservation.
- 12) The renter is responsible for cleaning up after usage and returning the facility to its original condition.
- 13) The renter shall be responsible for police/security protection when deemed necessary by the Parks & Recreation Department.
- 14) Youth groups are required to provide adult supervision. The Parks & Recreation Department will determine the number of adult chaperones required.

- 15) The renter is responsible for the behavior of guests. Children must be supervised by adults in all areas of the facility.
- 16) Facilities are non-smoking. Smoking and vaping are only allowed at least 50-feet from the front entrance.
- 17) DJs and amplified music must be approved by the facility supervisor prior to your event. Music may be restricted should it conflict with other building use, park patrons, or neighbors.
- 18) All paper, waste, and recyclable items shall be deposited in proper receptacles.
- 19) Any person is subject to removal for violation of pool rules.
- 20) Floats or toys will be allowed for small groups but are subject to removal by lifeguards if deemed necessary. *Please note – squirt guns, super soakers or toys of similar type are not allowed.*
- 21) No glass containers of any kind are permitted at the facility.
- 22) Food and beverages are allowed but must be consumed in designated areas.
- 23) Parks & Recreation facilities are available for private reservation by individuals or organizations for recreation purposes only. Any money raising activities including collection of fees for admission or to sell food, drinks, or commodities on the grounds must be approved by the Parks and Recreation Director or designee. Fund raising and/or charging admission is prohibited.
- 24) Should any guests become ill in the pool or have a toileting accident inside the pool, the pool must be closed and North Carolina state guidelines for decontamination will be followed. After decontamination, if time remains in your rental, your guests may be allowed to re-enter the pool. If decontamination time elapses beyond or up to the end of the rental, the rental will be considered final. No refunds will be issued.
- 25) Rental times include set up and clean up time. Renters who have not completed rental after 15 minutes past the designated end time will be charged an additional fee.
- 26) Failure to adhere to rules and regulations will result in immediate suspension of the rental, with no refund of fees.

Pool Capacity for Rentals

There is a maximum of 200 attendees per rental, which includes all individuals in the water and on the pool deck. Any child under the age of 5 years old must be accompanied by an adult in swimming attire.



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