

# FAQ

## Frequently Asked Questions

### MISSION

To promote equality of opportunity for citizens of High Point by advocating policies of nondiscrimination and educating the public regarding discrimination in employment, fair housing and public accommodation.

### What does the City of Human Relations Division do?

The City of High Point Human Relations Division routes citizen complaints dealing with discrimination in the areas of Fair Housing and public accommodations. It strives to resolve disputes promptly and effectively, while also providing connections to other community resources. The Division also facilitates Fair Housing and Diversity training as well as providing partnerships to create awareness, understanding and respect of the needs of High Point residents in the areas of human rights, age, gender, racial, religious and other cultural differences.

### How is that different from other Human Relations in the state of North Carolina?

Our local Human Relations Division has the ability to educate residents on their options about housing complaints. We work closely with the Community Development and Housing Department, which includes Code Enforcement, to handle minimal housing code issues. We also work with the State Human Relations Commission to handle Fair Housing and discrimination cases. We provide mediation and conciliation meetings to resolve landlord/tenant situations.

### What is the Human Relations Commission?

The Human Relations Commission is a group of resident volunteers appointed by City Council which works to help the City of High Point promote human rights.

### What does the Human Relations Commission do?

The Human Relations Commission makes recommendations to the Mayor and the City Council regarding human relations practices. The Commission meets every 2<sup>nd</sup> Thursday at City Hall.

### How can I get involved?

Feel free to call or stop by for all of your Fair Housing questions, Landlord/Tenant needs and other Human Rights assistance.

For information on Commission vacancies visit [www.highpointnc.gov](http://www.highpointnc.gov). Click on Government, then on Boards & Commissions. There are also opportunities to volunteer for Human Relations Committees.

## Current Human Relations Commissioners

Latishia Bahena

Jennifer Brandt (Chair)

Mehmet Cakal

Bobby Davis

Lisa Duke

Felicia Jones

Faith Oguz

David Rosen (Vice Chair)

Jason Yates



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