



**FOR IMMEDIATE RELEASE**

Contact: Terry Houk  
Robby Stone  
Derrick Boone  
336.883.3166

**WATER QUALITY PREVENTATIVE MAINTENANCE PROGRAM TO BEGIN MARCH 5**

**HIGH POINT, N.C. (February 28, 2018)** – Beginning on March 5, the following water utilities: Archdale, Burlington, Greensboro, High Point, Jamestown, Randleman, Reidsville and the Piedmont Triad Regional Water Authority will conduct a routine water quality preventative maintenance program. This process will involve temporarily using chlorine instead of chloramines to disinfect our drinking water. This switch is important to maintain the safety of our drinking water and to optimize the water quality in our distribution systems.

The switch to chlorine is scheduled to start on March 5, 2018 and will continue through the week of May 7, 2018. During this time, some users may notice temporary taste or odor differences. This is a normal part of the transition and the water quality will not be impacted. Both chlorinated and chloraminated water are safe for drinking, cooking and other general uses. Specialized industries such as medical facilities offering kidney dialysis, fish tanks and pond owners and some businesses that use water in their production process should take precautions and may require adjustments to their current filtration and treatment systems.

Customers that have questions may contact the City of High Point's Customer Service line at 336.883.3111 or the EPA Safe Drinking Water Hotline at 1.800.426.4791. Additionally, resources are also available via the [EPA website](#) and [www.highpointnc.gov/waterqualitymaintenance](http://www.highpointnc.gov/waterqualitymaintenance).

For media requests, please contact the Public Services Department at 336.883.3166.

*The City of High Point aims to serve as the catalyst for bringing together the community's human, economic and civic resources for the purpose of creating the single most livable, safe and prosperous community in America. For more information on the City, visit [www.highpointnc.gov](http://www.highpointnc.gov).*

###